

JIRA Tracking #	Title	Summary
DM-6577	DM Application Integration - Windows Picture or Fax Viewer - Error Message Appears When the Download Path Contains a Space	In eDOCS DM, using DM Application Integration with Microsoft Windows Picture or Fax Viewer, if you attempt to open an image document, and the download path specified in the Client
DM-12498	DM Application Integration - PowerPoint 2007 - Opening Documents from DM May Result in Missing Edits	In eDOCS DM, using Application Integration for Microsoft PowerPoint 2007, if you open a profiled document from within DM Extensions, make edits, and then save the document, the next time
DM-12764	DM - French - A Blank LocationSaveForm Dialog Box May Appear When Attempting to Create a Paper Profile	In eDOCS DM (French), if you attempt to create a Paper profile, the LocationSaveForm dialog box appears instead of the Paper Document dialog box, and the LocationSaveForm dialog box is
DM-12994	DM 5.2.1 : Save UI Location field behaves different depending on where it is called from.	The Problem: When bringing up the Save UI by dragging and dropping a document into a dynamic view node in Explorer Extensions the
DM-13326	DM 5.2.1 Switch to/Retry error in Word Perfect	In DM 5.2.1 using Word Perfect 13 it is possible to get a Switch To/Retry screen when attempting to save documents or navigating the profile screen. It seems to occur more in slower environments,
DM-14083	Changing tab order on profile form generates sql error as order of datatypes in sql insert statement become scrambled	Going Designer to change tab order of profile form document to fail to save. Error generated at sql level. On the BYRDTEST1 profile form, I altered the tab order of the
DM-14284	DM 5.2.1 French Version Cannot set location to any value containing accents when removing items from a box	When a user attempts to remove a File Part from a box they receive the following error Pa' Ce'Faut " is not a Valid Locator
DM-14647	Outlook Crashes when Message with Multiple Email attachments is dragged to Library node and profiled	1. Open an email with multiple attachments. Attachment type does not appear to have any effect. Drag the email and drop it on the Hummingbird DM \ LibraryName folder in the Outlook tree
DM-14676	DM Extensions – Save User Interface May Be Slow to Appear	In eDOCS DM, using DM Extensions, when you save a Microsoft Word document to DM, the Save user interface may be slow to appear.
DM-14831	DM521HF1: time shown in DV level with a deviation of one hour	When we file emails into the system, time is correctly shown in profile and recent edited, but if you go to DV level the time is displayed with a deviation of one hour more, ie. and email filed at
DM-14961	RM Extensions - Results List May Be Empty When Searching on the "Read Only Date" Field	In eDOCS RM, if you execute a Profile search using the Read Only Date field as the criteria, no results are returned.
DM-15164	Versions dialog box 'freezing' when selecting a document from the QR window	The client has discovered that installing DM on their new core 2 quad machines causing an issue where the versions dialog will
DM-14741	DM5.2.1 HF1 - Webtop - when importing an office 2003 document the file extension is converted to office 2007 format	Imported Office 2003 document extensions are converted to Office 2007 document extensions

DM-12577	DM Web Admin - Group and User Synchronization - New Members of a Group May Be Ignored When Synchronizing to an Oracle Database	In eDOCS DM, using Group Synchronization in DM Web Admin with an Oracle database, if you add new members to a group, and then reimport the group to DM, the new members may be added to DM.
DM-5993	DM Application Integration - Empty Version Selection Dialog Box Appears When Opening a Document	In eDOCS DM, using DM Application Integration, if you attempt to open a document from a Quick Retrieve dialog box, to which you have only View Profile rights, the Version Selection dialog box is
DM-11861	DM Extensions - Adobe Reader - PDF Documents May Remain Locked After Closing	In eDOCS DM, using Adobe Reader configured with "No Integration" in Library Maintenance, if you attempt to reopen a PDF document that you just closed during the current session, an
DM-13313	DM 5.2.1 CU1- Excel 2007 - Native saves default to wrong file type	When saving a document natively from Excel 2007 application the native dialog will always default to the XML file format for that application XLSX even when the default file format is set to
DM-13314	DM 5.2.1 CU1- Word 2007 - Native saves default to wrong file type	When saving a document natively from Word 2007 application the native dialog will always default to the XML file format for that application DOCX even when the default file format is set to
DM-13315	DM 5.2.1 CU1- PowerPoint 2007 - Native saves default to wrong file type	When saving a document natively from PowerPoint 2007 application the native dialog will always default to the XML file format for that application PPTX even when the default file format
DM-13368	eDOCS DM - Microsoft Word - Documents Remain in Checked Out State after Running a Compare and Merge	In eDOCS DM, using Microsoft Office 2007 integrated via COM Automation, when you compare two documents, the original document and the revised document are left in a checked out state
DM-13590	Missing edits when the file name of a document is 108 characters or more.	Problem: When a user saves a document with 108 characters or more the document saves into DM without issue. The document name is
DM-13893	DM Application Integration - Word - Changes May Appear in the Original Document Instead of the New Document When Using Compare and Merge	In eDOCS DM, using Application Integration for Microsoft Word with COM Automation, when you use the Compare and Merge feature with two profiled documents, and you select the option to
DM-14609	DM search server 521 CU1 corrupt when some of the partitions reaches over 2 gig in size	Take a look at the *.ref files. in normal operations DM switch to create the new set of index when any .ref file reaches ~1G in size. If it is the case, the following files from the list below reaches 2 gig in
DM-14615	DM 5.2.1cu1 - Change the way searches return documents when documents have been secured against groups/users that are disabled.	Customer has raised a high priority request to change the way searches return documents when these documents have been secured against a user and/or group that has been disabled.
DM-15011	DM Extension for Microsoft Outlook - Items May Appear Incorrectly in the DM Tree View	In eDOCS DM, using DM Extension for Microsoft Outlook, DM libraries and other items may appear incorrectly in the tree view. For example, if you have three or more remote libraries, when you
DM-15098	DM Server - DCOM Error Messages Appear in the Event Viewer After Installing DM 5.2.1	In eDOCS DM, when you install DM 5.2.1 on a Microsoft Windows 2003 sever with Service Pack 2 applied, multiple DCOM error messages appear in the Event Viewer.

DM-9103	DM Extension for Microsoft Outlook - Document Remains Locked After Creating a New Version	In eDOCS DM, using DM Extension for Microsoft Outlook, if you add a new version to an existing document, the document remains in a locked state.
DM-11673	DM Extensions - Multiple Document Profile Dialog Boxes May Appear When Using the "Apply to all" Option During a Document Import	In eDOCS DM, using DM Extensions, if you attempt to import a group of documents from different applications, and you select the "Apply to all" check box on the first Document Profile dialog box, a
DM-11976	DM - Content Cache Server - "Unable to Copy content to the cache" Error Message May Appear When Uploading Documents with a High Latency Connection	In eDOCS DM, if you use a Content Cache server with the Lazy Write feature enabled, and you have a high latency connection to the document server (for example, a VPN connection), an error
DM-12815	DM521 - Deleting unread meeting request in Outlook XP inbox throws error - The add-in "C:\Program Files\Hummingbird\DM Extensions\Email	With the DM client installed, if you delete an unread Meeting Request from Outlook, the warning message shown in the attachment is presented
DM-12928	DM 5.2.1 - RED List not showing true recent edits.	Problem: The RED list in Explorer DM Extensions or Outlook Extensions is not showing a true list of documents that have been recently
DM-13317	DM 5.2.1 CU1 File format not changing when saving documents in Word 2007	When saving a document in Word 2007, if the default save options are set to save documents in 2003-97 format and you open a document from the file system that is in 2007 format, the saved file
DM-13321	DM Application Integration - Word 2007 - Document Format May Be Incorrect When Saving a Read-Only Document Originally Created In Word 2003	In eDOCS DM, using DM Application Integration with Microsoft Word 2007, when the Word Application ID in DM and the Save Options in Word are both set to use the .DOCX extension, if you
DM-13867	DM Extensions Dynamic Views - Ad Hoc Folders May Disappear After Modifying Level Search Items	In eDOCS DM, using DM Extensions Dynamic Views, if you add an ad hoc folder to a view level and then add (or remove) a search object to that level, the ad hoc folder may disappear.
DM-14121	DM 5.2.1 Dump File Analysis	Please analyze the attached DMP files and determine the cause of the docsfusion.exe process hanging.
DM-14249	DV Refresh Contents changes the tree structure to include all Matters not subscribed to.	Steps to reproduce. (NB: Have no subscriptions) 1. Start Outlook
DM-14276	DM 5.2.x/Outlook 2007: Looking at Folder Properties Causes Outlook to Crash	In Outlook 2007, when a user right-clicks on any folder in the pane view and chooses properties, then either clicks OK or Cancel, the DM toolbar icon disappears. Then when they close Outlook, the
DM-14409	Exporting an e-mail to DM defaults to incorrect library	Using Outlook 2007, DM 5.2.1, exporting an e-mail to DM will default to the incorrect library. The customer's default library is PJMDOCS, but exporting e-mail messages will default to library
DM-14430	DM Extensions - Attaché - Offline Cache Folder May Be Deleted Automatically	In eDOCS DM, using DM Extensions, if you make multiple attempts to log on to DM through Attaché, your DM cache folder may disappear, and an error message appears.

DM-14481	Outlook Crashes on Exit when Multiple Outlook Windows are open and multiple Outlook Toolbars buttons are present	If a user uses multiple Outlook windows, Outlook will become unstable on close when multiple Outlook toolbar DM buttons exist.
DM-14584	Exporting / dragging and dropping emails into DM profiles with an AM time stamp for the Received and Sent fields	If Exporting or dragging and dropping emails into DM Ext-Outlook with a received time of 12 noon through 12:59 the email's profile will display a received and sent time of AM instead of PM.
DM-14670	DM 5.2.1 CU1 -Exporting / dragging and dropping emails into DM profiles with an AM time stamp for the Received and Sent fields	If Exporting or dragging and dropping emails into DM Ext-Outlook with a received time of 12 noon through 12:59 the email's profile will display a received and sent time of AM instead of PM.
DM-15051	DM 5.2.1 Document object gets closed before COM integration code completes.	Problem: When a user closes a document and the document is dirty the DMSave or DMSaveAs event fires in COM.
DM-12369	Customer would like to set the option "Replace attachments with DRF's" as their default option.	Customer would like to set the option "Replace attachments with DRF's" as their default option, so that their users do not have to change any settings when profiling emails.
DM-14017	DM 5.2.1 Modify indexer defaults causes the SS FSSIndexDefaults registry key to corrupt	Problem: If the indexer defaults are modified in the DM Server Manager then the
DM-2491	DM Webtop - DM Indexer - An Exact Phrase Search May Return Both Singular and Plural Words	In eDOCS DM, using DM Webtop, when you perform a content search using the Exact Phrase field, if you enter a plural word as the search criteria, singular versions of the word may also be
DM-9544	You are not authorized to perform the requested operation Error Message Appears When Performing a Mass Profile Update	In eDOCS DM, if you perform a mass profile update on secured documents, and you do not have Control Access rights to one or more selected documents, an error message appears in the Update
DM-11739	DM 5.2 - Lotus 7.0 - Mail integration - Nodes do not refresh(ctrl + right click and select refresh tree list) after adding a workspace or a document to Attache.	Problem Description: 1. Integrate Lotus Extensions 2. Open the Lotus Mailfile and open the DM node.
DM-11952	Outlook 2007 - Email Integration crashes when opening a Calendar item (New or Existing).	Steps to reproduce 1. Open Outlook 2007 2. Click Tools - Options
DM-12037	DM Extension for Lotus Notes - Quick Search Context Menu Items Are Unavailable	In eDOCS DM, using DM Extension for Lotus Notes, when you press the CTRL key and right-click a saved Quick Search, the DM context menu items are unavailable.
DM-12614	Bug-Only Excel Format and "All Files" are available in the native dialog box	When using eDocs DM 5.1.05 SR6MR3 with ODMA integration (active or passive) for Excel XP, the native save dialog lacks file format options other than "Excel Workbook" and "All Files".
DM-12905	DM - Performance problems with MS Office2007 and DM 5.2.1 COM	Customer has found performance problems opening and saving new or existing documents in DM using MS Word2007. In order to open an existing document 22Kb from MS Word 2007

DM-12931	DM Extensions - Save User Interface - Cursor Should Appear in the Document Name Field When Saving a New Document	In eDOCS DM, using the Save user interface introduced in DM 5.2, when the Document Profile dialog box appears during creation of a new document, the cursor may not be positioned in the Document
DM-13027	DM Application Integration - GroupWise - Recipient Information May Be Missing When the Cc Email Address Is External	In eDOCS DM, using DM Application Integration for Novell GroupWise, if you attempt to profile an email message that contains an external email address in the Cc or To fields, the
DM-13233	Outlook Ribbon buttons dissappear randomly	In Outlook, the DM5 icons occasionally disappear from the ribbon. The work around is to restart Outlook if you need these icons, or to use the small disk icon on the main Outlook screen.
DM-13265	DM 5.2.1 - Outlook Extensions - Outlook 2003/ 2007 does not allow user to log in to DM If You Choose "Move to Folder" on an Email before Logging Into DM.	In DM 5.2.1 In Outlook 2003/ 2007
DM-13515	DM Application Integration - Word - Focus May Change When Saving a New Document Using ODMA Integration	In eDOCS DM, using Application Integration for Microsoft Word with ODMA, if you have two documents open, and you click Save As from the File menu on one document, when the save is complete,
DM-13724	Ability to Integration DM 5.2.x with Lotus Notes 8 Basic	Customers request the ability to integrate DM with Lotus Notes 8 Basic.
DM-13767	DM5.2.1 produces an error message if user clicks "ENTER" directly after entering part of validation field	DM5.2.1 produces an error message if user clicks "ENTER" directly after entering part of validation field. However, after producing the error message, DM5.2.1 correctly
DM-14007	DM 5.2.1 - File and Send button on Outlook Ribbon is displayed even when it is configured not to.	Problem: When users are choosing to mail a document from the DM system - a new email window is opened with the document attached. On the
DM-14099	DM Application Integration - Word - Focus Issue During a Native Save May Cause the Document Name to Be Overwritten	In eDOCS DM, using Application Integration for Microsoft Word with Active COM Automation, if you save a new document natively, and then attempt to save another document natively, while the first
DM-14099	521 CU1 locked documents when certain code is called.	Documents remained locked with templates contain code in EventReplaceDMSaveAs
DM-14137	DM Extension for Microsoft Outlook - French - Outlook May Terminate Unexpectedly When Selecting an Item in the DM Node	In eDOCS DM, using the French release of DM Extension for Microsoft Outlook, if you expand the DM node in the tree view, and select an item in the tree, Outlook may terminate unexpectedly.
DM-14264	Lotus Notes displays 'External Function not found' when trying to open a document from a profile search result page	Lotus Notes displays 'External Function not found' when trying to open a document from a profile search result page
DM-14451	DM5105 - If you drag and drop mulitple emails into DM and one does not have a subject some of the emails are not saved in DM and are deleted from Outlook too	DM5105 - If you drag and drop mulitple emails from the customer's .pst file into DM and one does not have a subject some of the emails are not saved in DM and are deleted from Outlook too.

DM-14618	Apply to all doesn't work when profiling multiple documents using a form that is not selected as primary profile	Steps to Reproduce the issue. 1.Open Library Maintenance -> Groups -> DOCS_SUPERVISORS -> Forms -> Profile Entry
DM-14967	DM Application Integration - Visio - Second Document May Be Checked In Automatically When Opening Two Consecutive Visio Documents	In eDOCS DM, using Application Integration for Microsoft Visio, when you open two consecutive Visio documents, the second document may be checked in automatically, even though both
DM-14967	521 CU1 -DM Application Integration - Word - Items That Appear on the Word "Recently used file list" Point to the Wrong Location	In eDOCS DM, using DM Application Integration with Microsoft Word integrated via COM Automation, and the "Recently used file list" option enabled in Word (Tools>Options>General), if you open
DM-15069	DM Designer - Changes to the Tab Order on a Form Only Appear After the Form Is Closed and Reopened	In eDOCS DM, using DM Designer, when you modify the tab order on a form and save it, the changes may not appear until after you close and reopen the form.
DM-8422	Hummingbird Enterprise Webtop - DM - "You have an existing DM Extension session"	In Hummingbird Enterprise Webtop 5.2, using DM 5.1 or 5.1.0.5, if you attempt to access a Quicksearch, or use a DM eClip, an error message might appear if the DM Auto Logon feature is enabled in
DM-1506	DM Administration - Library Maintenance - Profile Defaults Should Be Copied When Copying a Group	In eDOCS DM, using DM Library Maintenance, when you copy a group that has profile defaults set, the profile defaults are not copied to the new group.
DM-6265	DM Extension for Microsoft Outlook - Nothing Happens When You Attempt to Drag an Email Message to a DM Folder	In eDOCS DM, using DM Extension for Microsoft Outlook, if you attempt to drag an email message to a DM folder, the system might not recognize that an item has been selected; as a result, nothing
DM-12639	DM Application Integration - Word 2003 - Performance Issue When Opening a Large Document Using Passive Integration	In eDOCS DM, using Microsoft Word with Passive Integration, if you attempt to open a large document that contains images or tables, it may be slow to open.